



APS

Advanced Planning Solutions, LLC

HotDocs® and Microsoft® Word Version Compatibility Chart

- HotDocs® 11.2.9 compatible with MS Word 2019
- HotDocs® 11.2 compatible with MS Word 2016
- HotDocs® 11 compatible with MS Word 2013
- HotDocs® 10 compatible with MS Word 2000-2010
- HotDocs® 2009 compatible with MS Word 2003-2007
- HotDocs® 2008 compatible with MS Word 2003-2007
- HotDocs® 2007 compatible with MS Word 2003-2007

Because software versions continue to change and because users upgrade their computer equipment periodically, it is helpful to understand what versions of HotDocs® are compatible with which versions of Microsoft® Word. HotDocs® versions are generally backward compatible. Should you need to purchase a HotDocs® upgrade, please contact Scott Myers at HotDocs sale for discounted pricing. Mr. Myers can be reached at smyers@abacusnext.com or direct by phone at (858) 736-3729. Please be sure to identify yourself as a ProSuite™ user. Users of Microsoft® Word 2007 or higher should become familiar with the Word document file format issue explained in the important note below.

Important Note for Word 2007 or higher Users

We have been monitoring a technical issue among some users of newer Microsoft® Word versions where their saved Word documents created from HotDocs® using the ProSuite™ software can sometimes become unrecoverable when they are saved as a ".docx" type Word file (the default document file type in Word 2007 and higher). Until the causes of the issue are more clearly understood, **we recommend that all Word 2007 and higher users save their ProSuite™ documents as a using the "Word 97-2003 Document (*.doc)" "Save as type:" option** as demonstrated in the screen shot below. You can change Word so that it always saves your files in the older Word 97-2003 (.doc) format. To do that, click on the Microsoft® icon in the upper left corner, then click on Word options in the lower right corner. Choose the "Save" tab, then under "Save files in this format", choose "Word 97-2003 Document". If you have any questions about this matter, please contact the software support team at (800) 300-0431 ext. 2.

